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Total Number of Pages in This Submission

9

Application Number

09/746,508

Filing Date

December 26, 2000

First Named Inventor

Willis et al.

Art Unit

3627

Examiner Name

J.A. Kramer

Attorney Docket Number

20009.0001US01 (BS99-184)

ENCLOSURES (Check all that apply)

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Remarks

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

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Jeramie J. Keys

Date

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42,724

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S/N 09/746,508

3627
JFW

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Willis	Examiner:	Kramer
Serial No.:	09/746,508	Group Art Unit:	3627
Filed:	December 26, 2000	Docket No.:	20009.0001US01 (BS99-184)
Title:	TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING		

CERTIFICATE UNDER 37 CFR 1.8:

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By: 

Name: Jeramie J. Keys

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Office Action mailed on October 28, 2004. Amendments to the claims begin on page 2. Remarks begin on page 6.